We are aware that in some areas of Dumfries and Galloway severe weather continues to affect roads, particularly in rural areas. If you know of any patient who, due to adverse conditions, is unable to have **essential** medicines that will be required over the next few days collected on their behalf or delivered by the pharmacy, please contact Catherine Smith on **07980 739 227** as soon as possible, providing details of:

* The medication required
* The extent of the urgency
* Actions already taken by the pharmacy to get the medication to the patient
* Location of the patient

**Remember**: If a pharmacy is unable to source any urgently required medication due to wholesaler delivery issues, please contact the pharmacy department at **Dumfries and Galloway Royal Infirmary by calling** **01387 241 557**.

**Request**: Do you have any stories to share about how your team has gone “above and beyond” to ensure patients receive their medicines? We would love to hear from you. Email: **susan.roberts10@nhs.net**

*Sent on behalf of Susan Roberts, Interim Director of Pharmacy (01387 272 786)*