Where community pharmacies are unable to provide pharmaceutical services during their contracted opening hours, please ensure that NHS Dumfries and Galloway is made aware of this situation ***immediately*** by contacting our Primary Care Development team on:

**Email: dumf-uhb.PCD@nhs.net      Tel: 01387 244 284**

Please provide details of:

* why the service is unavailable
* the period that the service is likely to be unavailable
* actions taken to support all patients to be able to access their medication
* contact with local GP Practices and other local community pharmacies

If a pharmacy is unable to source any urgently required medication, please contact the pharmacy department at **Dumfries and Galloway Royal Infirmary by calling** **01387 241 557**.

*Sent on behalf of Susan Roberts, Interim Director of Pharmacy (01387 272 786)*